

Communication Test

1. How can you tell when someone is listening to you?
 - a. They stare at the ground
 - b. They are twirling a pen
 - c. They make eye contact and nod occasionally
 - d. None of the above
2. Communication is all about me.
 - a. True
 - b. False
3. Strong communication is consistently ranked as the #1 soft skill by employers.
 - a. True
 - b. False
4. Your verbal cues should match what you are saying.
 - a. True
 - b. False
5. Which of the following are examples of communication?
 - a. Verbal
 - b. Written
 - c. Visual
 - d. All of the above
6. Which of the following expressions can make you seem aggressive?
 - a. Clenched teeth
 - b. Scowl on face
 - c. Set jaw
 - d. All of the above
7. I should keep my head down when concentrating on what someone is saying.
 - a. True
 - b. False
8. Which of the following would cause me to appear nervous?
 - a. Fidgeting
 - b. Stand up straight
 - c. Tilt head when talking
 - d. Smiling
9. You should never hesitate or pause when speaking.
 - a. True
 - b. False
10. A speaker using a monotone voice will vary the pitch of their voice while speaking.
 - a. True
 - b. False