**Communication Test**

1. How can you tell when someone is listening to you?
   1. They stare at the ground
   2. They are twirling a pen
   3. They make eye contact and nod occasionally
   4. None of the above
2. Communication is all about me.
   1. True
   2. False
3. Strong communication is consistently ranked as the #1 soft skill by employers.
   1. True
   2. False
4. Your verbal cues should match what you are saying.
   1. True
   2. False
5. Which of the following are examples of communication?
   1. Verbal
   2. Written
   3. Visual
   4. All of the above
6. Which of the following expressions can make you seem aggressive?
   1. Clenched teeth
   2. Scowl on face
   3. Set jaw
   4. All of the above
7. I should keep my head down when concentrating on what someone is saying.
   1. True
   2. False
8. Which of the following would cause me to appear nervous?
   1. Fidgeting
   2. Stand up straight
   3. Tilt head when talking
   4. Smiling
9. You should never hesitate or pause when speaking.
   1. True
   2. False
10. A speaker using a monotone voice will vary the pitch of their voice while speaking.
    1. True
    2. False